



# Commercial Associate Code

**ECA's purpose is to lead and inspire the electrotechnical and engineering services sector.**

A range of benefits and opportunities are available to ECA Associates, including effective routes for a dialogue with both ECA and its Member organisations, with a view to industry improvement. Associate status is potentially available to commercial parties who do business within the engineering services sector.

We value our Associates and to help ensure the standard and quality of those who hold Associate status, and to ensure alignment with ECA's purpose and values, from January 2020 Associates will be expected to comply with the ECA's Associate framework requirements.

We will be asking all Associates to follow the new framework, which reflects good industry practice, and comments or queries from Associates or applicants regarding the Associates framework are welcome. The forthcoming Code is shown below.

## ECA Associates Code

*ECA Associates agree to support the ECA's purpose and core values: **"To lead our industry and our businesses to growth and prosperity."***

As such, all Associates undertake not to knowingly initiate or take part in any activity, market a product or service that either undermines this purpose or the ECA Associate framework. Additionally: all Associates agree the following:

- *ECA remains committed to fair and open competition, Associates are therefore expected to abide with all applicable UK business legislation including, but not restricted to, competition Law and GDPR.*
- *Any equipment manufactured, advertised or supplied by an Associate for the UK will be legitimately marked as UK compliant as necessary to confirm that it complies fully with applicable UK/EU law and that is:*
  - *'fit for purpose' and of 'satisfactory quality';*
  - *safe to install by competent professionals; and*
  - *safe for use by customers (which may include the public), for the purposes for which it is marketed.*
- *To ensure that the products or services; supplied, sold or distributed by an Associate in the UK are supplied, manufactured (or manufactured under licence) to conform to:*

- *UK statutory requirements; and*
  - *other relevant standards, including those relating to safety, product performance, and other quality assurance.*
- *To be open and honest about all product and service claims and, if so requested by ECA, to:*
  - *explain and/or demonstrate the accuracy of the published features of any product or service supplied; and*
  - *substantiate any benchmarks, performance characteristics, serviceability levels or other criteria to which it makes claim.*
- *Associates also agree to:*
  - *act in accordance with all applicable UK environmental legislation and standards - this shall include full compliance with the 'open scope' WEEE Regulations, regarding any legal duties for the responsible recovery or disposal of products at end-of-life; and*
  - *seek continually to reduce the environmental impact of products and services, including product packaging and distribution.*
- *ECA will not assess Associates against this Code, but if alerted to a material, significant and/or continual breach of this framework, ECA will request and review timely evidence from the Associate that there is:*
  - *No material, significant or continual breach; or*
  - *a plan to remedy any such breach, as agreed by, and in a timeframe acceptable to, ECA.*
- *In the event that this above confirmation is not available, ECA may, at its discretion, remove or suspend an Associate from the ECA Associates scheme without refund.*



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